

About Kurbingui

Kurbingui Youth and Family Development is a not-for-profit organisation dedicated to supporting Aboriginal and Torres Strait Islander Children, Young People, Individuals, Families and Communities across South East Queensland.

Since 2001, Kurbingui has delivered a diverse range of Culturally Responsive Programs and Services that Strengthen Families, Support Wellbeing, Create Opportunities and Empower Individuals to Achieve Their Goals.

Through a Strong Commitment to Culture, Community and Collaboration, we work alongside people at every stage of life to Build Positive Outcomes and Stronger Futures.

Our Services focus on Early Intervention, Family Support, Youth Development, Disability Support, Education, Employment Pathways, Cultural Engagement and Community Wellbeing.

We recognise the importance of culture, connection and community in creating lasting change and supporting people to thrive.



Hours of Operation

Monday 9:00 am – 5:00 pm
Tuesday 9:00 am – 5:00 pm
Wednesday 9:00 am – 5:00 pm
Thursday 9:00 am – 5:00 pm
Friday 9:00 am – 5:00 pm

*After Hours by Appointment Only.

Contact Us

425 Zillmere Road, Zillmere QLD 4034

(07) 3156 4800

reception@kurbingui.org.au

www.kurbingui.org.au

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Counselling Intervention and Support Service

"Supporting Healing, Growth and Positive Change"



The Counselling, Intervention and Support Service (CISS) supports Aboriginal and Torres Strait Islander children and young people under 18 years of age who are in the care of the Department of Child Safety. The program provides culturally safe, trauma-informed support to assist young people to heal, build resilience and strengthen their connection to family members, carers, culture, community and Country. The CISS program offers flexible outreach support in safe and comfortable places, with a focus on children and young people in non-family-based care placements.

The CISS program is grounded in Aboriginal and Torres Strait Islander cultural practice, community connections and healing practices. Program staff connect children and young people with Elders, cultural knowledge, community and Country, and ensure the five elements of the Aboriginal and Torres Strait Islander Child Placement Principle are incorporated in all aspects of service delivery. A key part of the CISS program is collaboration and advocacy with Department of Child Safety Service Centre staff across the Brisbane Moreton Bay Region, families, carers and government and non-government partner agencies to support each young person's healing journey and help build strong connections that can continue after they leave the program.

Program Purpose and Outcomes

The CISS program aims to provide safe, respectful and culturally strong support for Aboriginal and Torres Strait Islander children and young people who are in the care of the Department of Child Safety. The program supports young people to recover from trauma, strengthen their cultural identity, build practical coping skills and feel supported by family members, carers, community members and their connection to culture.

What CISS Offers

- Culturally safe support for Aboriginal and Torres Strait Islander children and young people under 18 years of age.
- Priority support for children and young people in non-family-based care placements.
- Flexible outreach support in safe and comfortable places.
- Trauma-informed support that focuses on healing, strengths and resilience.
- Connection to Elders, culture, community and country.
- Practical strategies to support emotional wellbeing and everyday coping skills.
- Support for families and carers to understand and strengthen their role in the young person's healing journey.
- Whole-of-family support where this is safe, appropriate and helpful.
- Culturally grounded practices such as yarning, storytelling, exploration of their own culture and community-led healing.
- Support for children and young people to have a voice and participate in decisions about what their individual support looks like.
- Developing plans in collaboration with partner agencies for ongoing support, connection promotes resilience after the child/ren, or young person leaves the program.
- Collaboration with Department of Child Safety Service Centres across the Brisbane Moreton Bay Region, and trusted government and non-government partners.

Program Benefits

CISS supports children and young people to feel safe, heard and understood. The program aims to work together and strengthen the emotional wellbeing, healing, cultural identity, confidence and connection to family, carers, community and country.

Through culturally safe and trauma-informed support, children and young people can build healthy coping skills, develop resilience and take positive steps in their own healing journey. Kurbingui's strong community connections help ensure support is delivered in a trusted and respectful way that builds better long-term sustainable outcomes.

Criteria for Referrals

Referrals to the CISS program are made by Department of Child Safety Service Centres in the Brisbane Moreton Bay Region.

How to Access the Program

Counselling, Intervention and Support Service

425 Zillmere Road, Zillmere QLD 4034

(07) 3156 4800

cissprogram@kurbingui.org.au

www.kurbingui.org.au

Hours of Operation

Monday to Friday 9:00 am – 5:00 pm

*After Hours by Appointment Only.

Where We Are Located

Moreton Bay: Caboolture and Deception Bay

Brisbane: Zillmere and Inala

Program Catchment

North Brisbane and Moreton Bay

This program is funded by the Queensland Department of Families, Seniors, Disability Services and Child Safety.

Kurbingui is committed to the safety and wellbeing of children and young people through the implementation of the Queensland Child Safe Standards, including the Universal Principle, and the National Principles for Child Safe Organisations.