

## What is the Numula Program

**Numula is Yuggera language meaning “Embrace”**

Numula Family Safety Response Program (Numula) is a confidential service that provides support and assistance to Aboriginal and Torres Strait Islander people impacted by Domestic and Family Violence.

The Numula Family Safety Response program (Numula) is funded to provide culturally responsive support service and links to services for Aboriginal & Torres Strait Islander individuals and families impacted by domestic and family violence. The program is the only Aboriginal Torres Strait Islander program of this kind in the North Brisbane and Moreton Bay areas.

## Aims and Objectives

The Numula program aims to strengthen the social and emotional wellbeing of Aboriginal Torres Strait Islander community members. This is done through support and assistance provided to individuals and families to become strong, healthy and resilient individuals, families and communities.

The objective of the program is to address and challenge domestic and family violence for men and women, children and young people within the home and community. The program works closely with other services throughout catchment area; encouraging stakeholders to work collaboratively to develop and promote safer communities.

Referrals to the program are received through government and non-government agencies as well as through self-referrals via direct contact with the Numula program staff.



## Hours of Operation

Monday to Friday

9:00 am – 5:00 pm

\*After Hours by Appointment Only.

\*Activities are often provided After Hours and on Weekends.

## Where We Are Located



**Zillmere (Head Office)**

425 Zillmere Road,  
Zillmere QLD 4034

(07) 3156 4800

reception@kurbingui.org.au

## Contact Us

**Address:** 425 Zillmere Road, Zillmere QLD 4034

PO Box 163, Zillmere QLD 4034

**Phone:** (07) 3156 4800 | **Fax:** (07) 3265 3263

**Email:** reception@kurbingui.org.au

**Website:** www.kurbingui.org.au

**FOLLOW US ON SOCIAL MEDIA!**



**Kurbingui**  
youth & family development

**Numula Family Safety  
Response Program**



## Program Benefits

The Numula Family Safety Response Program (Numula) is funded to provide culturally responsive support and links to services for Aboriginal & Torres Strait Islander individuals and families impacted by Domestic and Family Violence.

The service is multi-functional-holistic and flexible in the ways of working and focuses on the well-being of all family members.

The Numula program recognises the cultural importance of extended kinship systems and cultural protocols and such demonstrates respect and acknowledges the diversity within Aboriginal Torres Strait Islander Community overall.

The service staff work collaboratively across the sector with partner agencies, community members, community groups e.g. Elders and other organisations who also work to reduce Domestic and Family Violence and respond to other issues within communities. These collaborations and partnerships provide greater accessibility for community members to engage and receive the assistance they need at the right time and place.

## How to Access the Program

### Numula Family Safety Response Program

Phone: (07) 3156 4800

Fax: (07) 3265 3263

Email: numula@kurbingui.org.au

### Hours of Operation

Monday to Friday

9:00 am – 5:00 pm

\*After Hours by Appointment Only.

\*Activities are often provided after hours and on Weekends.

### Where We Are Located

425 Zillmere Road (PO BOX 163),  
Zillmere QLD 4034

## The Numula Program Offers

Numula can offer client support, referrals to other services and provide information to families, children, young people and individuals who are experiencing or witnessing violence as listed below:

- ✓ Support, referral and assistance to families, children, young people and individuals who are experiencing or witness to Domestic and Family Violence.
- ✓ Support and assistance to people who are perpetrators of violence.
- ✓ Facilitation of community activities and support groups across the community (including Men's and Women's groups and family activities).
- ✓ Support to build knowledge, confidence and skills relating to the cycle of Domestic and Family Violence to support families to develop the capacity to protect both themselves and children from further trauma.
- ✓ Create resources for Aboriginal and Torres Strait Islander families that increase awareness about Domestic and Family Violence and create safety in relationships and community.
- ✓ Referrals and linkages to Alcohol and Substance Abuse response services.
- ✓ Connections to Elders and other relevant community members. Referrals and linkages to employment, training and educational depts./agencies.

This program is funded by The National Indigenous Australians Agency (NIAA).

