

## Numula Family Safety Response Program

*Numula is Yuggera language meaning "embrace"*

### What is Numula Family Safety Response Program?

Numula Family Safety Response Program (Numula) is a confidential service that provides support and assistance to Aboriginal and Torres Strait Islander people impacted by Domestic and Family Violence.

### Aims and Objectives

The Numula program aims to reduce the incidents of Domestic and Family Violence and to strengthen the social and emotional wellbeing of Aboriginal Torres Strait Islander community members. This is done through support and assistance provided to individuals and families to become strong, healthy and resilient individuals, families and communities.

### Hours of Operation

Monday to Friday 9:00 am – 5:00 pm

After hours and weekend programs and activities are offered throughout the year.

### Emergency Contact Numbers

**Emergency** – Police/Ambulance/Fire 000

**National Sexual Assault, Domestic Family Violence Counselling Service**

1800RESPECT/ 1800 737 732

**DV Connect** 1800 811 811

### Contact Us

📍 425 Zillmere Road,  
PO BOX 163,  
Zillmere QLD 4034

☎️ (07) 3156 4800

✉️ [numula@kurbingui.org.au](mailto:numula@kurbingui.org.au)

🌐 [www.kurbingui.org.au](http://www.kurbingui.org.au)

  
Australian Government  
Department of the  
Prime Minister and Cabinet

Numula Family Safety Response Program is funded by Prime Minister and Cabinet.

**Kurbingui**  
youth & family development 



**NUMULA  
FAMILY SAFETY  
RESPONSE PROGRAM**

## What We Offer

- Support, referral and assistance to families, children, young people and individuals who are experiencing or witness to Domestic and Family Violence.
- Support and assistance to people who are perpetrators of violence.
- Facilitation of community activities and support groups across the community (including Men's and Women's groups and family activities).
- Support to build knowledge, confidence and skills relating to the cycle of Domestic and Family Violence to support families to develop the capacity to protect both themselves and children from further trauma.
- Create resources for Aboriginal and Torres Strait Islander families that increase awareness about Domestic and Family Violence and create safety in relationships and community.
- Referrals and linkages to Alcohol and Substance Abuse response services.
- Connections to Elders and other relevant community members.
- Referrals and linkages to employment, training and educational depts./ agencies.

## Program Benefits

The Numula Family Safety Response Program (Numula) is funded to provide culturally responsive support and links to services for Aboriginal & Torres Strait Islander individuals and families impacted by Domestic and Family Violence.

The service is multi-functional-holistic and flexible in the ways of working that focuses on the safety and well-being of all family members.

The Numula program recognises the cultural importance of extended kinship systems and cultural protocols and such demonstrates respect and acknowledges the diversity within Aboriginal Torres Strait Islander Community overall.

The service staff work collaboratively across the sector with partner agencies, community members, community groups e.g. Elders and other organisations who also work to reduce the incidents of Domestic and Family Violence and respond to other issues within communities. These collaborations and partnerships provide greater accessibility for community members to engage and receive the assistance they need at the right time and place.

## How to Access the Program

**Phone:** (07) 3156 4800

**Fax:** (07) 3265 3263

**Email:** [numula@kurbingui.org.au](mailto:numula@kurbingui.org.au)

## Hours of Operation

Monday to Friday 9:00 am – 5:00 pm

After Hours by Appointment Only.

## Where We Are Located

425 Zillmere Road,  
PO BOX 163,  
Zillmere QLD 4034

